

VEHICLE SHARING INITIATIVE Q&A



WHY DO WE HAVE TO SHARE?

Within NGO road transport accounts for a big part of budgets as well as environmental footprint.

Increasing the number of passengers riding in cars circulating on the road allows to reduce costs, reduce environmental footprint, reduce the traffic jam, reduce the potential for traffic accidents.

WHEN WILL THIS START?

The initiative started in May 2022, agencies can join anytime.

WHO ARE THE PARTNER AGENCIES?

- 7 agencies contributed to the initial setup.
- 3 signed the MoU.
- 2 are concretely sharing movements.

WHAT ARE THE CURRENT MEETING POINTS?

[Add meeting points map](#)

WHAT ARE THE DEPARTURE TIMES? WHAT IF I'M LATE?

In the morning: 8am

In the afternoon: 3:30pm

A buffer of max 5 min is agreed upon if a passenger is missing

If the passengers are here before time, the vehicle can move ahead of time.

DOES IT CHANGE HOW I SHOULD BOOK MY TRIPS AS A PASSENGER?

No, your movement planning remains unchanged, it's your agency's logistician/fleet manager that will dispatch your request to a shared movement or not.

WHAT DOES IT CHANGE FOR ME AS A PASSENGER?

- fixed meeting point and departure times.
- potentially riding with passengers from other organizations or within vehicles belonging to both organisations.

WHAT IF ONCE ARRIVED AT DESTINATION, I STILL HAVE A NEED FOR MOBILITY?

As of now, the initiative solely covers intercity shuttles. Therefore, your agency's logistician will have to adapt their current fleet management and allocation taking into account the shared movements.

HOW MUCH DOES IT COST?

Nothing. At this stage, the participating agencies have agreed to focus on scaling up the quantity of shared movements and not taking costs into consideration.

IS IT SAFE?

Safety minimum requirements have been agreed upon, the agency providing the vehicle used for the movement therefore guarantees that the driver's recruitment, the vehicle maintenance, the movement clearance, follow-up as well as the protocols in case of accidents are in place.

IS THERE A FEEDBACK AND/OR COMPLAINT MECHANISM?

Yes. You can provide your feedbacks to your current logistician. This project being exploratory, your feedbacks/remarks/suggestions are much needed.

Regarding complaint mechanism, you can use your organization existing mechanism, that will be channelled to the initiative.