
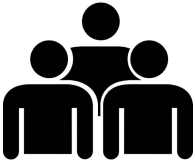



Fleet Management Services in Emergencies

Survey outcomes



Background

	Getting insight in the need for fleet management services during emergencies		
	103 participants		Survey open from March, 21 to April, 15

Respondents work in various emergencies



During the last emergency.....



**48% had enough
vehicles**

**60% state that the
vehicles were in
good condition**

During the last emergency.....



**34% of the respondents
didn't have enough
drivers**

**Only 46% do train
drivers when they start
working for the
organisation**

During the last emergency.....



49% of the respondents claim that there was sufficient fleet management expertise

Yet only 41% collects data to evaluate performance

Most organisations hire additional vehicles and drivers to meet increased transport need

ANSWER CHOICES	RESPONSES	
We hired vehicles and drivers to transport goods	72%	48
We hired vehicles and drivers to transport staff	66%	44
We procured maintenance and repair services	57%	38
We used the transport services of other organisations to transport staff or goods	30%	20
We rented vehicles without drivers	27%	18
We procured driver training	16%	11
We did not acquire any additional fleet management services to respond during the emergency	13%	9
Other (please specify)	12%	8
Total Respondents: 67		

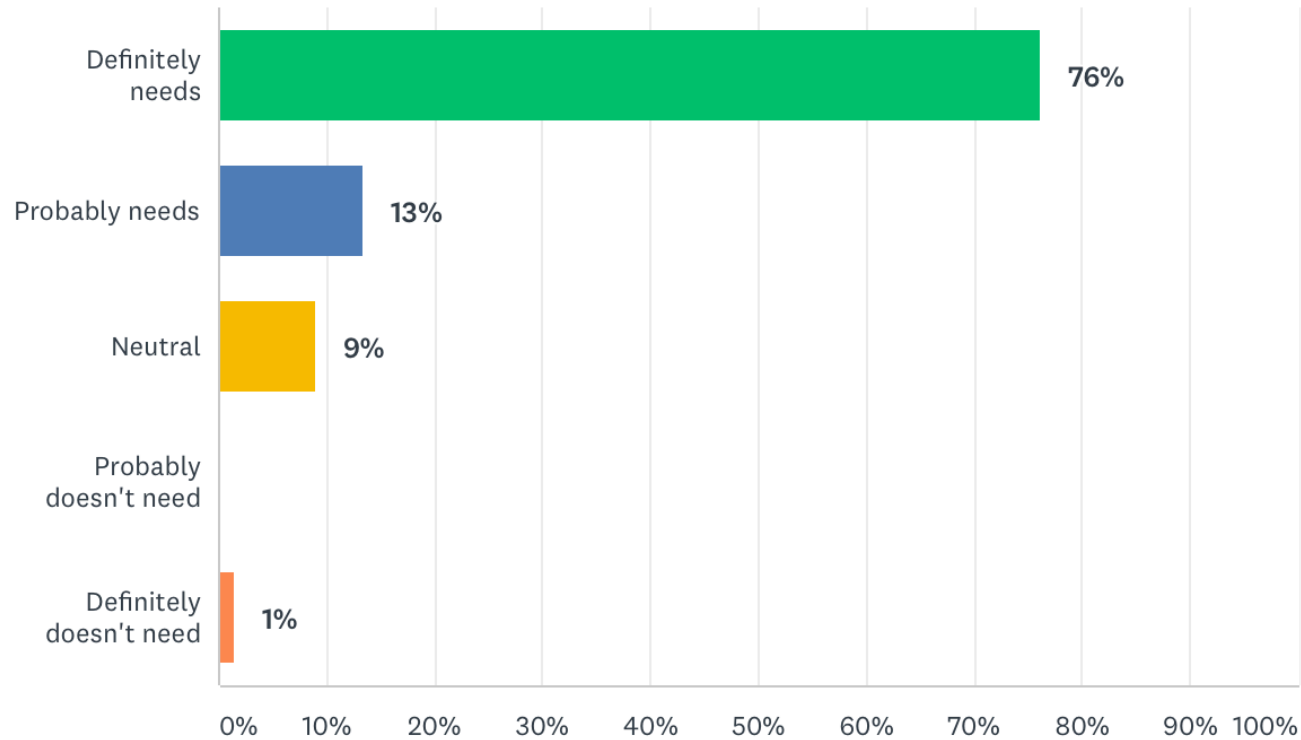
Top 3 headaches for fleet managers

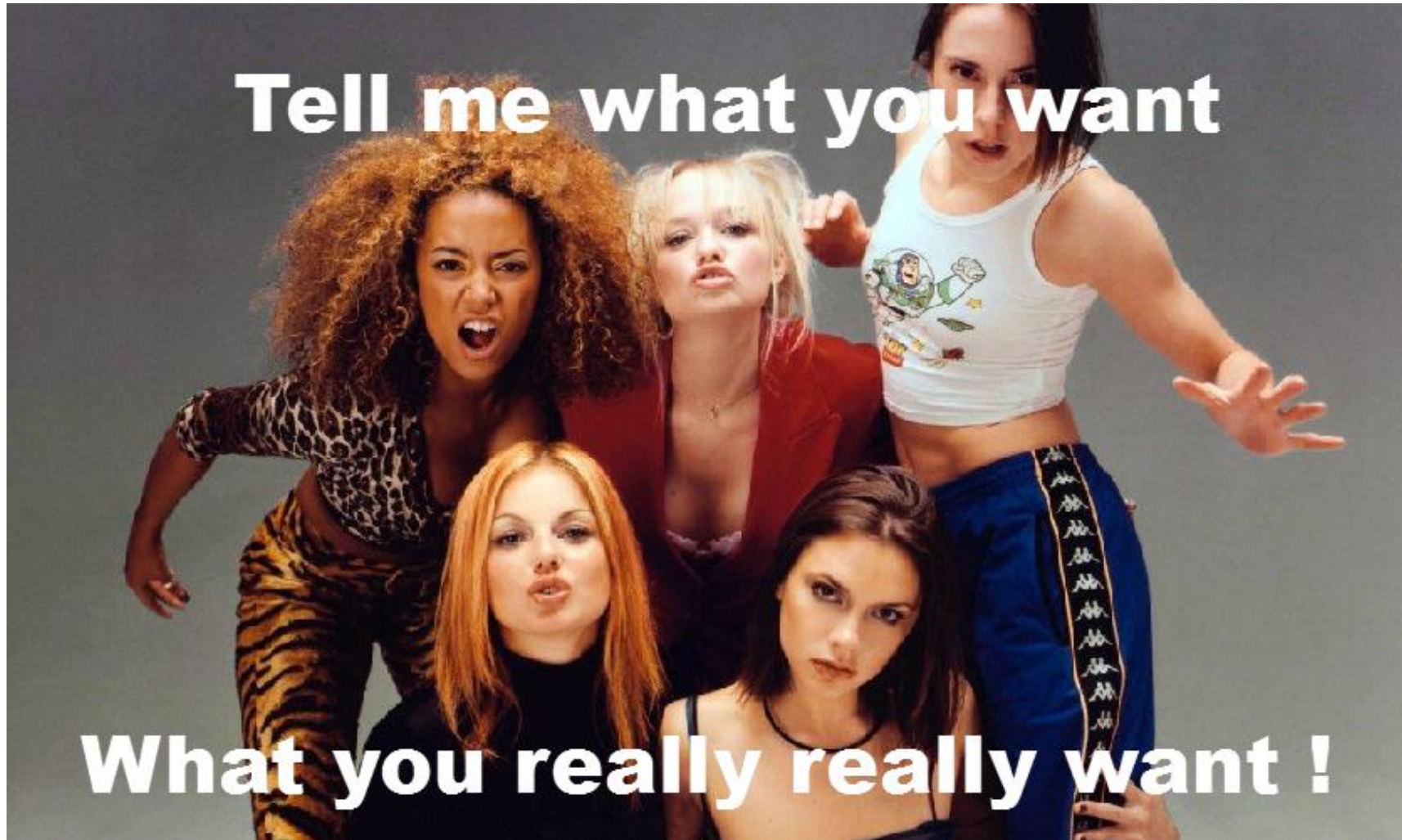
- 1. Time it takes to get the vehicle operational**
- 2. Access to quality maintenance and repair facilities**
- 3. Trained drivers**



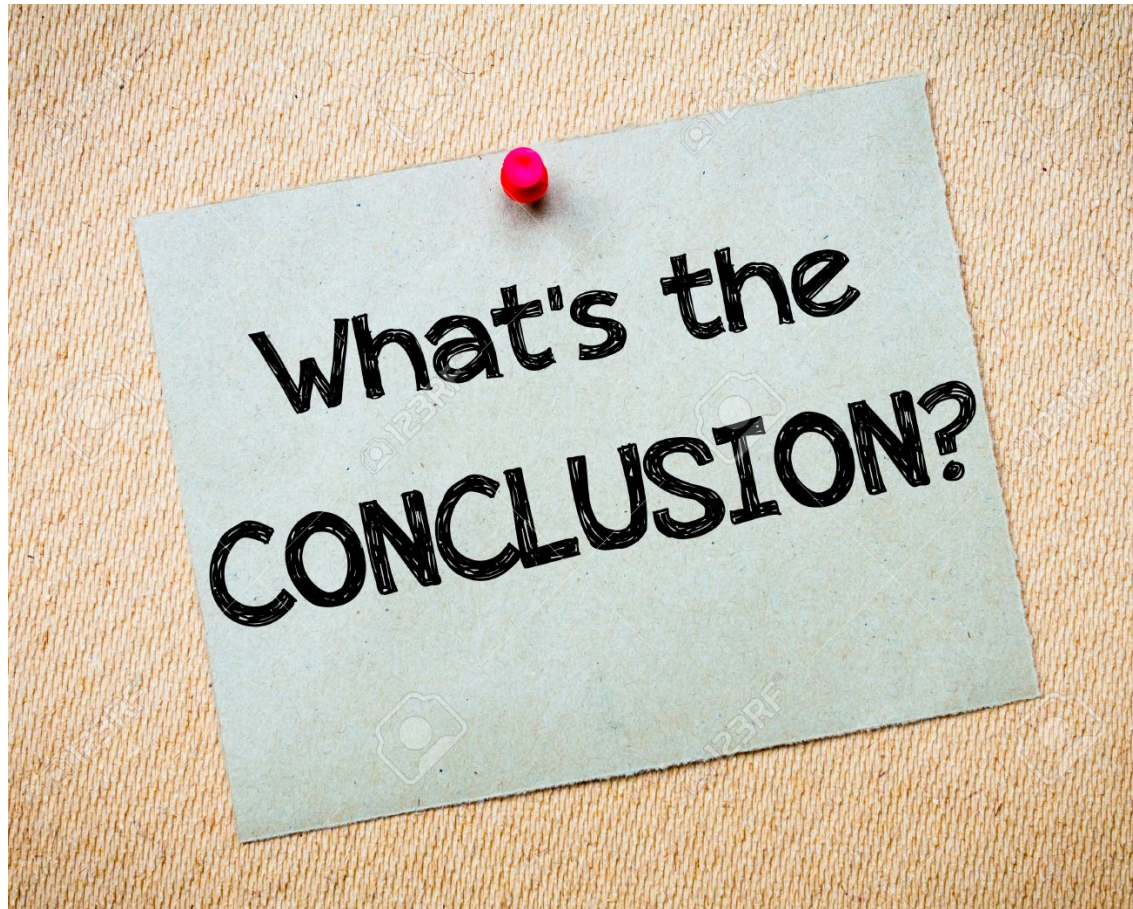
More than 75% of the respondents definitely need fleet management in emergencies

Answered: 67 Skipped: 34





- **Driver Training**
- **Fleet Management Training**
- **Establishment of Maintenance & Repair Contracts**



- There is a need for fleet management services in emergencies
- Training of fleet managers and drivers is regarded as most needed
- Using drivers that are not trained happens often
- Data to measure performance is only collected by 41%

Should Fleet Management be part of the shared services of the Logistics Cluster?

YES, I AM FOR....

NO, I AM AGAINST....

In your group list why the Logistics Cluster should or should not offer shared fleet management services.

Present your reasons to the group and convince the opposite party!

Thinking about Fleet Management Services in Emergencies, what would be 'need to haves' and 'nice to haves'?