## Learning From Incidents (LFI) Framework

## Change in behavior or process

The single most important reason to invest time, energy and resources in crash analysis is to learn and avoid more crashes in future. Learning from crashes is critical to road safety.

The Learning from Incidents Framework (LFI) is one of many ways to manage safety in an organisation.

LFI is a process through which employees and the organisation try to understand negative safety events in order to prevent similar future events. The outcome should lead to changes in behaviour or to technical processes.



